



Parent & Carers Code of Conduct at St Mary's CEVC Primary and Little Oak's Nursery

Purpose and scope

At St Mary's and Little Oaks we believe it's important to:

- Work in partnership with parents and carers to support their child's learning
- Create a safe, respectful and inclusive environment for pupils, staff and parents/carers.
- Model appropriate behaviour for our pupils at all times

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff code of conduct) and pupils (through our behaviour policy).

This code of conduct aims to help the school work together with parents by setting guidelines on appropriate behaviour.

Our expectations of parents and carers

We expect parents, carers and other visitors to:

- Respect the ethos, vision and values of our school and nursery
- Work together with staff in the best interests of our pupils
- Treat all members of the school and nursery community with respect – setting a good example with speech and behaviour
- Avoid speaking about concerns in front of the child
- Seek a peaceful solution to all issues
- Approach the right member of school or nursery staff to help resolve any issues of concern

Behaviour that will not be tolerated

- Disrupting, or threatening to disrupt, school/nursery operations (including events on the school grounds and sports team matches)
- Swearing, or using offensive language
- Displaying a temper, or shouting at members of staff, pupils or other parents
- Threatening another member of the school/nursery community
- Sending abusive or aggressive messages to a member of the school/ nursery community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school/nursery, its staff or any member of its community, on social media platforms
- Any aggressive behaviour (including verbally or in writing) towards another child or adult



- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention
- Smoking, vaping or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs (including legal highs)

Breaching the code of conduct

If the school or nursery suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school/nursery may then:

- Halt any communication, and request discussion reconvenes when the adult feels calmer.
- Invite the parent into school/nursery to meet with a senior member of staff or the headteacher
- Send a warning letter to the parent
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from the local authority's legal team regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site

The school and nursery will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher.

The headteacher will consult the Chair of Governors before banning a parent from the school site.